

TEXAS SPECIALTIES

915 DRAGON STREET – DALLAS, TEXAS 75207 – 888-550-3967 – 214-741-3967 – FAX 214-742-5413

E-Mail sales@texasspecialties.com www.texasspecialties.com

GENERAL POLICIES

TO ORDER:

Call our Toll Free Number [1-888-550-3967](tel:1-888-550-3967) or fax us at [214-742-5413](tel:214-742-5413). You may also email your order to sales@texasspecialties.com.

CREDIT:

Open credit is extended to responsible customers who furnish three acceptable trade references. (Allow 10 business days for processing).

COD, Mastercard, Visa, Discover and American Express orders are also welcome.

TERMS:

Our standard terms for open account customers is Net 30 days from date of invoice.

PRICING:

All prices are FOB our warehouse unless stated otherwise. We ask for your understanding that, as costs fluctuate, it may be necessary for us to change prices without advance notice.

Texas Specialties has a \$5.00 small order processing fee for any order less than \$50.00.

SHIPPING:

We ship UPS ground unless requested otherwise by the customer. Shipping and handling charges are prepaid and added to the invoice.

RETURNS:

Prior authorization is required on all returned merchandise. Non-stock items may not be returned. A 15% restocking fee may be applied if a return is requested due to customer error. Return must be in saleable condition.

WARRANTY:

Seller shall not be liable for any damages resulting from (1) the handling, use or processing of sold products, whether alone or with other materials or (2) the transfer of color by surface dyed or sprayed buttons, threads and zippers. Buyer's exclusive remedy and seller's sole liability on any claim, whether tort, contract or warranty, shall be limited to reimbursement of buyer's actual cost of defective products which purchased from seller and in no event shall seller be liable for any special, indirect, incidental or consequential damages.

If you have any questions or require clarification on any of the above policies please contact us at [1-888-550-3967](tel:1-888-550-3967) or email us at sales@texasspecialties.com

